

Conditions – Sigma Autumn 2025 Cashback promotion

Organizer: Sigma Imaging Nordic AB (Using Tipalti, Inc.)

Campaign period: See dates on our web site (www.sigma-imaging.se/cashback)

By participating in this campaign, you accept the terms and conditions below.

1. Rules and Conditions

- 1.1. Issuer of this Cashback campaign is Sigma Imaging Nordic AB, VAT number SE559236176901, Kungsholms Strand 157, 112 48 Stockholm, Sweden.
- 1.2. The Payments will be issued via a payment partner - Tipalti, Inc., a Delaware corporation.
 - 1.2.1. [Link to Payee Agreement](#)
 - 1.2.2. [Link to Privacy Policy](#)
- 1.3. Please do not send any forms to Sigma's address, then it will not be processed. **Please only use the website for this campaign to register your cashback.**
- 1.4. We can only issue payouts to Nordic or Baltic bank accounts that align with your name.
- 1.5. Any suspected fraud will be subject for potential reporting to the Police authorities.
2. The campaign is only valid for eth applicable promotional products that has been imported and distributed by Sigma Imaging Nordic in Sweden, Norway, Finland, Denmark, Estonia, Latvia and Lithuania. The campaign is not valid for: Refurbished, Used, Demo, Returned products nor products not purchased from any of the Official authorized Nordic or Baltic Resellers. Authorized resellers can be found here <https://www.sigma-imaging.se/resellers> [Note. Based on your IP, you might be asked to redirect, so you get on the correct Sigma country website].

3. This is how you register, claim and receive your cashback

- 3.1. If you have purchased a product included in the communicated cashback promotion from an authorized Sigma reseller (see paragraph 2 or 6) in Sweden, Norway, Finland, Denmark, Estonia, Latvia or Lithuania during the promotion period, you are qualified to request compensation for your cashback according to these conditions.
- 3.2. Register your cashback claim online by filling out the form found via <https://www.sigma-imaging.se/cashback> [Note. Based on your country's IP, you might be asked to redirect, so you get on the right Sigma website].
- 3.3. You will have to include the Serial number, Model name, upload a copy of the original receipt with the serial number clearly handwritten with a visible receipt number and the name of the authorized Sigma Imaging Nordic reseller and date of purchase.
- 3.4. After that you will be asked to fill in your personal information such as Name, Address, E- mail, Banking details* for the payment etc. This happens in an iframe on the web site that is linked to Tipalti, Inc. bank. This will require a two-factor authentication via your mobile phone SMS function. When entering your country code, please search your country name and then select. Do not write country code directly with numbers.

*Please make sure your Bank account details are correct when submitted. We will only try to pay-out twice. After two pay-out attempts that failed due to wrong bank account details the claim will be rejected.

3.5. **All claims must be sent in before midnight on the last day of the promotion.**

4. All Sigma products in this promotion are subject to availability.
5. It is necessary to have access to an Internet connection with sufficient broadband speed and download capacity to fill out the form. Please note that there might be additional fees from your internet supplier depending on their conditions for internet use.
6. The cashback is **only valid for Sigma products imported and distributed by Sigma Imaging Nordic and sold by our authorized Sigma Imaging Nordic resellers.** Only new products are valid for the cashback, not used, refurbished, demo used or returned products. We strongly recommend that you check with your reseller before purchase that your purchase is qualified according to these conditions.

You can find all authorized Sigma resellers on <https://www.sigma-imaging.se/resellers>.

Sigma Imaging Nordic AB is not responsible for a reseller's misleading statements in this case and the final decision regarding if a reseller is authorized depends on Sigma Imaging Nordic.

To avoid misunderstandings, Sigma Imaging Nordic will **not accept cashback claims** for products purchased from eBay, Amazon or from a non-authorized Sigma reseller on Amazon's marketplace, CDON's marketplace or Elkj p's marketplace (regardless of the product is specified as new or used).

7. A cashback claim cannot be made for a product that has been or will be returned to the reseller for a refund. Sigma Imaging Nordic can and will control the serial number with the reseller to control that the product has not been returned. If a cashback has already been paid for a returned product, Sigma Imaging Nordic has the right to demand the relevant amount in return from you (It will be considered as an attempt to commit fraud if not reporting to Sigma Imaging Nordic that the product has been returned).
8. Only forms with a valid serial number and a copy of the original receipt that clearly states the name of the reseller and the serial number clearly handwritten, the receipt number, the model's name and the date of purchase will be accepted. False, changed or counterfeit receipts will be rejected and treated as a fraudulent claim. Sigma Imaging Nordic reserves the right to demand additional information and/or other documents to control the validity of such claims.
Online confirmations of order and handwritten receipts will not be accepted.
In the case of an incomplete claim, you will be informed via e-mail and get a time limit of 14 (fourteen) days to solve any problems and send the correct and valid documents that fulfill these demands.
9. This campaign is an end-user campaign and is only valid for the original end-user who purchased the product. Cashback claims from resellers, distributors and system integrators are excluded from this offer and will not be accepted.
10. Each end-user can make a maximum of 5 (five) claims for cashback, but only one time per product/serial number.
11. Your cashback will be paid out within 60 days from receiving your complete information and documents. If we would not meet this deadline, the cashback will be paid as soon as possible.
12. Your cashback will be paid by a direct bank transfer to a Nordic/Baltic bank within **Sweden, Finland, Denmark, Norway, Estonia, Latvia and Lithuania**, provided that the correct bank information has been entered, and that all conditions for the cashback has been met. The payment will be in purchased currency. If you enter bank information for a Nordic/Baltic country outside the Nordic/Baltic country of purchase, you accept that the amount you will receive can vary depending on the local currency and the exchange rate at the time of the transfer. You need to make sure that your bank allows payments in SEK, SIGMA Imaging Nordic takes no responsibility if your bank does not accept payments in this currency or for related bank fees that can occur. Alternative payment of cashback is not possible.
Additionally, you cannot claim cashback payouts to a non-Nordic or non-Baltic Bank Account.

13. General Conditions

- 13.1. We reserve the right to hold and/or refuse payment of cashback; (i) where we suspect that a claim for this campaign is false or fraudulent or that the claim does not fulfil the campaigns rules and conditions, (ii) where a claim contains serial number that has already been registered for a cashback claim during a previous campaign or this campaign, or (iii) to a person who has made a claim during a previous campaign that was fraudulent or in any other way contravenes the terms for our cashback campaigns. Sigma Imaging Nordic reserves the right to take legal action against all people that consciously make a fraudulent claim for cashback.
- 13.2. All campaign products are available as long as stock lasts and we reserve the right to withdraw the campaign offer at any time without notice. Sigma Imaging Nordic reserves the right to replace the campaign products with products or services of equal status and value if necessary. With reservations of printing errors.
- 13.3. There is no credit, product or cash alternative to specified cashback offers.
- 13.4. If you have any questions regarding your cashback, please send an e-mail to customerservice@sigma-imaging.se
- 13.5. All instructions on this site are part of the "Rules and Conditions".
- 13.6. By making a cashback request, you are assumed to have read and approved these "Rules and Conditions" and Sigma Imaging Nordics Privacy Policy that can be found at <https://www.sigma-imaging.se/privacy-policy-cookies>.
- 13.7. For payment of the cashback amount we work with - Tipalti, Inc., a Delaware corporation.
- 13.7.1. [Link to Payee Agreement](#)
- 13.7.2. [Link to Privacy Policy](#)
- 13.8. The information we collect and process in this campaign is name, e-mail, phone number, country and bank information (bank, clearing number and account number). Your personal information will only be processed by Sigma Imaging Nordic AB and Tipalti, Inc., The information will only be used to administrate this campaign and will be deleted when the campaign is closed. We will not transfer your personal information to a third party.
- 13.9. If you have any questions on how we use your personal information, please contact us via e-mail, customerservice@sigma-imaging.se.
- 13.10. For more information about Sigma Imaging Nordic's Privacy Policy, please visit www.sigma-imaging.se/privacy-policy-cookies
- 13.11. This campaign applies under Swedish law and disputes must be resolved in accordance with Swedish case law in Swedish court.

*Sigma Imaging Nordic AB reserves the right for corrections of these above terms and conditions in case of apparent errors or typos.